



Limited Lifetime Warranty

GreatFence.com fence and gate products are guaranteed for life against defects in workmanship and/or materials.

The painted finish is unconditionally guaranteed for life against cracking, peeling, blistering, or rusting.

If the product should fail in accordance with any of the above conditions, we guarantee replacement or renewal of the defective parts. Notice of such failure will be sent to GreatFence.com in writing and specify the nature of the defect and when it was first observed.

GreatFence.com may require photos of the product which can be emailed or sent via first class U.S. postal mail.

Should the fences/gates be improperly installed, GreatFence.com will not be responsible for guaranteed performance or appearance of material. This guarantee does not apply where failure or damage is due to improper use or application, abuse or misuses, extreme environmental conditions, force majeure, or acts of god.

GreatFence.com reserves the right to request the return of the fence and/or gate products, transportation charges prepaid, for the purpose of inspecting the material to determine the validity of the claim.

Upon validation of a claim, replacement will be made from the factory only for material which will be returned to the factory in Howell, Michigan, transportation prepaid. Material must not be returned to the factory without prior authorization from GreatFence.com.

GreatFence.com's liability is discharged upon delivery of material to site. GreatFence.com will not be responsible for reinstallation. GreatFence.com is not responsible for accidental and/or consequential damages.

The above constitutes the complete warranty by GreatFence.com and no other agreement, written or implied is valid.

This guarantee is not transferable.

Cleaning Guidelines - Required for all installation on coastal regions

Although our products are designed to require a minimal amount of maintenance, keeping your fence/railing looking its best is no different than any other item around your home... an occasional cleaning goes a long way. Over time, any painted surface exposed to the elements will start to show signs of weathering such as a slight color change or a dulling of the finish. This is especially true with products exposed to salt, which can be extremely corrosive as any car owner who's experienced winter weather can attest to! Ultra's Powercoat™ finish offers you some of the best protection available against these elements, but a simple, regular cleaning is necessary to maintain the appearance.

We REQUIRE an occasional wash using warm water and a non-abrasive, pH neutral detergent applied with a soft cloth, sponge or soft bristle brush. Popular household cleaners like Windex®, Fantastik® and Simple Green® are examples of safe cleaners to use. The surface should be thoroughly rinsed after cleaning to remove residue. The use of a pressure washer is not suggested. Do not use solvent-based products to clean your fence/railing. Although the frequency of cleaning depends on environment and location, in cases of salt water exposure, Ultra requires these guidelines be followed and recorded every 3 - 4 months in order to process a warranty claim: Date of Cleaning Cleaning Method Brand of Cleaner.

DATE OF CLEANING:

CLEANING METHOD:

BRAND OF CLEANER:
