



Limited Lifetime Warranty

GreatFence.com fence and gate products are guaranteed for life against defects in workmanship and/or materials.

The painted finish is unconditionally guaranteed for life against cracking, peeling, blistering, or rusting.

If the product should fail in accordance with any of the above conditions, we guarantee replacement or renewal of the defective parts. Notice of such failure will be sent to GreatFence.com in writing and specify the nature of the defect and when it was first observed.

GreatFence.com may require photos of the product which can be emailed or sent via first class U.S. postal mail.

Should the fences/gates be improperly installed, GreatFence.com will not be responsible for guaranteed performance or appearance of material. This guarantee does not apply where failure or damage is due to improper use or application, abuse or misuses, extreme environmental conditions, force majeure, or acts of god.

GreatFence.com reserves the right to request the return of the fence and/or gate products, transportation charges prepaid, for the purpose of inspecting the material to determine the validity of the claim.

Upon validation of a claim, replacement will be made from the factory only for material which will be returned to the factory in Howell, Michigan, transportation prepaid. Material must not be returned to the factory without prior authorization from GreatFence.com.

GreatFence.com's liability is discharged upon delivery of material to site. GreatFence.com will not be responsible for reinstallation. GreatFence.com is not responsible for accidental and/or consequential damages.

The above constitutes the complete warranty by GreatFence.com and no other agreement, written or implied is valid.

This guarantee is not transferable.